

Sept. 13, 2015

South Coast Sundecks and Exteriors
425 6th St.
West Vancouver, BC V7T 0A1

Attention: Michael Ravenscroft

Re: New 'Trex' Rooftop Sundecks
For Four Town Houses
Strata VR2391 – 224 West 16th St.,
North Vancouver, BC

Hello Michael,

This is a belated letter of appreciation for the work you and your team did for us during Feb/March this year (2015). The work included removal and replacement of the existing cedar sundecks at the rooftop levels of the four townhouses in our strata. The new decks were built from 'Trex' composite boards, and all four owners here are literally stunned by the beauty, precision, and workmanship of our new decks.

The rooftop locations posed particular problems of access, and you devised and installed a custom scaffolding system that worked exceedingly well and meant that all the work could be done without access through the interior of the townhouse units. You provided Trex-certified and trained installers to ensure expert installation and the 25 year manufacturer's warranty. The icing on the cake was that the job was completed on time, on budget, and for a competitive price as well.

Michael, as Strata president and a Professional Engineer in my own right, I was particularly impressed with the way you gave this project your personal attention, and the informative and courteous way you communicated with us.

Allow me to convey our enthusiastic thanks for a job well done! I would heartily recommend you and your firm to anyone looking for quality and integrity at competitive prices. Thanks again, Michael!

Yours truly,

Michael J. Maughan, P. Eng
President, Strata VR2391
604-986-0716